



HOSPITAL SUPERVISORS

Fallon Ambulance Service deploys dedicated supervisors to several hospital systems throughout its service area. These onsite supervisors principally serve to ensure the smooth and timely movement of patients in and out of the hospital to which they are assigned. Serving as the main point of contact for the facility, the Hospital Supervisors are equipped to assist the hospital and Fallon Ambulance Service staff with operational, clinical and billing needs at their assigned hospital.

Name	Title	Hospital	Email Address
Bobbie Arico	Lieutenant Field Operations	Brigham & Women's Faulkner Hospital	barico@fallonambulance.com
Brian Luongo	Lieutenant Field Operations	Brigham & Women's Hospital	bwh@fallonambulance.com
Mike Grazioso	Lieutenant Field Operations	Mass General Hospital	mgh@fallonambulance.com
Marcella Arch	Captain Field Operations	MetroWest Medical Center	march@fallonambulance.com
John Kennedy	Captain Field Operations	MetroWest Medical Center	jkennedy@fallonambulance.com
Shawn O'Brien	Lieutenant Field Operations	Newton Wellesley Hospital	sobrien@fallonambulance.com

FIELD SUPERVISORS

Fallon Ambulance deploys a cadre of operational and clinical experts throughout its service area. Field and Operations Supervisors are experienced professionals available to assist in facilitating the delivery of high quality service to both our field operation and our clientele. These Supervisors are ALS and BLS Level providers whose mission is to ensure the safe, smooth, and timely transportation of our patients. Field Supervisors respond to EMS scenes as well as provide exceptional customer service to hospitals and other medical facilities. Each Supervisor at Fallon Ambulance operates in the Incident Command System. FAS Field Supervisors are highly trained clinicians who if required, can professionally and expertly attend to incredibly complex medical cases during interfacility transports.

Name	Title	Email Address
Cheryl Cowan	Captain, Field Operations	ccowan@fallonambulance.com
Bill Cronin	Lieutenant, Field Operations/Logistics	bcronin@fallonambulance.com
Bill Doherty	Deputy Superintendent, Field Operations	bdoherly@fallonambulance.com
Jack Donovan	Lieutenant, Field Operations	jdonovan@fallonambulance.com
Chris Grazioso	Deputy Superintendent, Field Operations/ Special Ops.	cgrazioso@fallonambulance.com
Julie Jasmin	Deputy Superintendent, Field Operations	jjasmin@fallonambulance.com
Chris Laporte	Deputy Superintendent, Field Operations	claporte@fallonambulance.com
Jonathan Rzasas	Lieutenant, Field Operations/Logistics	jrzasas@fallonambulance.com
Ken Terrill	Lieutenant, Field Operations	kterrill@fallonambulance.com



TRAINING DEPARTMENT

Fallon Ambulance prides itself on ensuring that our staff is well trained and educated. The Training Division is comprised of four focal points: employee training, municipal training, community training, and healthcare facility training. Our experienced training team utilizes various teaching methods to make our instruction programs as comprehensive as possible including: Lecture-Based training, e-Learning, Practical-Based Training, and Simulation-Based Training.

The mission of the Training Department is to provide high quality educational programs that ensure that students are able to provide top quality clinical care in stressful situations. The training programs at Fallon Ambulance Service include a New Employee Orientation program and an extensive Paramedic-Training program, which all FAS paramedics must attend before joining the Fallon team. The Fallon Ambulance Training Department provides continuous module in-service training for employees. Topics include; emergency response and treatment, interfacility transfer care and treatment, STEMI Care, and mechanical ventilator training.

Name	Title	Email Address
Lynn Mahoney	Manager, Training and Education	lmahoney@fallonambulance.com
Andrew Defrias	Captain, Advanced Life Support Training	adefrias@fallonambulance.com